AI-Powered Speech Intelligence for Contact Centers

Patented Speech-to-Text Solution



tetherfi x SUPERMICRO x intel

By leveraging Intel® technologies, Tetherfi's Patented Speech-to-Text solution delivers secure, real-time Edge speech AI that reduces latency, supports compliance, and protects sensitive customer data.

Tetherfi's AI-powered Speech-to-Text solution transforms voice interactions into accurate, real-time transcripts, enabling secure and intelligent customer engagement. Running on the Supermicro SYS-212GB-NR AI edge platform and powered by Intel® Xeon® 6 processors, the solution is optimized with the OpenVINO™ toolkit to accelerate AI inference and deliver high-performance speech processing at the edge. This approach reduces reliance on cloud-based processing while supporting low latency, data privacy, and data sovereignty.

Designed for contact centers in banking, insurance, financial services, utilities, and telecommunications, the solution enables real-time transcription, automated post-call summarization, customer intent and sentiment analysis, and faster agent workflows. By transforming conversations into actionable intelligence, organizations can reduce after-call work, improve agent productivity, enhance customer experiences, and support compliance in regulated environments. Its edge deployment model brings AI closer to where data is generated, helping enterprises scale secure, efficient, and high-performance contact center operations.

Tetherfi's Patented Speech-to-Text Solution delivers ***secure, real-time speech intelligence at the Edge*** *for regulated contact centers, enabling* ***faster insights and data sovereignty.***

Intel Products & Technologies

Accelerating AI and analytics at the edge

intel XEON

Intel® Xeon® 6 Processors

intel ARC GRAPHICS

Intel® Arc™ Pro B-Series Graphics

OpenVINO

OpenVINO™ Toolkit

Key Intel-Enabled Features

Real-Time AI and analytics make it easy

Real-Time Transcription

Edge AI Inference

Low-Latency Processing

Data Privacy & Security

Powered by Intel® processors and optimized with the OpenVINO™ toolkit, Tetherfi and Supermicro deliver:

01

Intel® Xeon® 6 Processors Enable Real-Time Performance

02

OpenVINO™ Toolkit Accelerates Edge AI Inference

03

Intel® Arc™ Pro Graphics Scale AI Workloads Efficiently

04

Edge AI Deployment Enhances Privacy and Responsiveness

That's the power of Intel Inside®.

Country/Geo:

United States; Canada; Latin America Region; Asia Pacific, Japan, Australia & New Zealand; India

Verticals:

Enterprise

Use Cases:

Virtual Care

About Tetherfi

Tetherfi is a Singapore-headquartered technology company that provides customer engagement and contact centre solutions, helping businesses improve customer service through automation, AI, and omnichannel communication.

www.tetherfi.com

Patented Speech-to-Text Solution - Edge AI Partner Spotlight

intel ai
Intel® AI Edge Applications

About Supermicro

Supermicro is a global technology leader committed to delivering first-to-market innovation for AI, Cloud, Storage, and 5G/Edge IT Infrastructure. We are a Rack-Scale Total IT Solutions provider that designs and builds an environmentally friendly, energy-efficient range of servers, storage systems, and switches.

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Supermicro SYS-212GB-NR - Edge AI Partner Spotlight

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Intel® AI Edge Systems

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